

VIDI®board-PRO



VIDI®board-PRO products are covered by a 10-year guarantee. The guarantee applies to all the product features that are stated on the product data sheet. The guarantee concerns the handling of complaints arising from hidden defects, and it also covers the repairing of those defects.

Claims under the guarantee must be made immediately after any defects are discovered and Ceves Vergeer B.V. should be given the opportunity to inspect the products if the products are mounted as they were originally mounted. Damages caused by not reporting faults immediately are not covered by any guarantee. VIDI®board-PRO products must be expertly installed in accordance with the processing instructions on the VIDI®board-PRO website. Products and consumables that have been used or processed in combination with VIDI®board-PRO products, such as built-in toilet frames, glue, etc., must be of sound quality and the instructions from the suppliers of those other materials must be followed. Any right to complain will lapse if any of these instructions are not followed or not followed properly. Those who invoke this guarantee will be required to demonstrate a causal link between damage to items other than VIDI®board-PRO products and VIDI®board-PRO products. The guarantee is valid from the date on which the first delivery is made. The guarantee may only be invoked on presentation of the invoice that relates to that delivery.

The following are covered by this guarantee:

- a) the free replacement of products with hidden defects;
- b) reimbursement of necessary and reasonable costs for the labour to repair the item and other materials required (with Ceves Vergeer B.V.'s approval).

The following are not covered by this guarantee:

- 1) damage due to any external cause;
- 2) damage caused to goods in transit and damage as a result of incorrect or incompetent storage;
- 3) all damage caused by or arising from repairs or other work or changes that have been carried out on or made to VIDI®board-PRO products after discovering one or more defects, without Ceves Vergeer B.V.'s prior written permission;
- 4) consequential damages of whatever kind.

Disputes concerning this guarantee can in the first instance be submitted to the Dutch Arbitration Board for the Building Industry [Raad van Arbitrage voor de Bouw] on a non-binding basis.

Deventer, 16 November 2018

A handwritten signature in blue ink, appearing to read 'J. van 't Land'.

Mr. J. van 't Land
Director, Ceves Vergeer B.V.